

Attendance Policies

Please read through our attendance policies carefully prior to the start of term.
Please call our front desk at 503-616-5967 with any questions.

Classes Canceled

Low Enrollment Our classes must meet minimum student enrollment. Classes that do not reach the minimum threshold before term begins will be canceled and students will receive a full refund or account credit. In the event a class must be canceled after the beginning of term, a prorated refund or account credit will be given. All class times listed are subject to change.

Inconvenient Weather/Other Youth Music Project's goal is to make the most appropriate decision for our students, staff and patrons based on available information. Youth Music Project will typically be closed for classes if West Linn/Wilsonville Schools and Offices close due to weather conditions. If classes and lessons are canceled due to weather or other circumstances such as instructor absence, a credit will be placed on the student's account for the missed activity. Please see our website and social media sites for school-wide closure reports. In the case that an individual class is canceled, students will be notified by phone and email.

Group Class Students

Attendance Students must pay for all lessons in the course, regardless of attendance.
Families are asked to contact the front desk at 503-616-5967 regarding any absences as soon as possible.
Letting your instructor know about an absence is fine but will not be considered official notification and the absence may be marked as unexcused unless the Front Desk is contacted directly and notified.
Unfortunately, due to schedule constraints, Youth Music Project is unable to reschedule missed classes.
For an absence to be considered excused, notification must be given on or before the day of the missed class.
Three absences out of four consecutive classes are grounds for being withdrawn from the class without a refund for the remainder of the term.
Students arriving more than 25 minutes past the start time for their class will be marked absent and that absence will be counted toward the three absences policy noted above.

Withdrawals, Refunds, and Credits Full refunds or credits are available until 24 hours before your first class of the term. If you withdraw at least 24 hours before your 3rd class begins, a prorated credit will be issued on your account. If you wish to receive a refund instead of a credit, please contact the front desk.

No credit or refund will be given if your class has met 3 times or it is less than 24 hours before your 3rd class.

Canceled Classes Our classes must meet minimum enrollment numbers. Youth Music Project reserves the right to cancel a class at any time. If your class is canceled, you will be notified and automatically issued a refund. In the event of a canceled class, we would love to help you find another activity.

Private Lesson Students

Attendance Families are asked to contact the front desk at 503-616-5967 regarding any absences as soon as possible.
Letting your instructor know about an absence is fine but will not be considered official notification and the absence may be marked as unexcused unless the Front Desk is contacted directly and notified.
Unfortunately, due to schedule constraints, Youth Music Project is unable to reschedule excused or unexcused private lesson absences.
Youth Music Project will credit the prorated fee for one excused private lesson absence per term on your account.
For an absence to be considered excused, notification must be given on or before the day of the missed class.
Three absences out of four consecutive lessons are grounds for being withdrawn from the lesson time without a refund for the remainder of the term.
Students arriving more than 15 minutes past the start time for their private lesson will be marked absent and that absence will be counted toward the three absences policy noted above.

Withdrawals, Refunds, and Credits Full refunds or credits are available until 24 hours before your first lesson of the term. If you withdraw at least 24 hours before your 3rd lesson begins, a prorated credit will be issued on your account. If you wish to receive a refund instead of a credit, please contact the front desk.

